



Important FAQ's about NDC Lab Connect and NDC Lab Connect Results Reporting module.

Q: How do I get NDC Lab Connect and Results Reporting?

A: Contact your lab sales representative and tell them that you are interested in NDC Lab Connect and/or Results Reporting from 1st Care Consulting Services, Inc. Here are a few phone numbers to get you started:

Quest Diagnostic: NJ 800-222-0446 **LabCorp:** NJ & PA 800-524-0249
PA 800-825-7380 NY 800-788-9091

Q: What will happen after I contact the lab representative?

A: The representative will assist you in the proper paper work to qualify your practice to use the software and determine if the lab company will absorb the cost of the implementation of NDC Lab Connect and/or Results Reporting. The representative will then coordinate the installation, training, and support with 1st Care Consulting.

Q: Is it true that the lab will pay for this software?

A: If your practice qualifies the lab will absorb the cost. This software is mutually beneficial to the lab as well as your practice.

Q: Why do I need the Results Reporting module? Isn't the Lab Connect software enough?

A: The Results Reporting module completes the electronic cycle. The Lab Connect software brings patient demographics to the lab, and the Results Reporting module brings the results back to your practice. The Results reporting module allows for endless possibilities in the way results are viewed, compares, relayed, and stored. For more information on Results Reporting call 866-983-7068.

Q: If the lab company does not pay for my software, may I pay myself?

A: Yes. If quest approves your practice for the use of the software, you may purchase the software on your own. You must contact your lab representative to qualify your practice for the use of the software.