

Memo

To: ALL MEDISOFT USERS

Date: 6/08/06

From: 1st Care Consulting Services, Inc.

Re: EDI / Software Updates

In keeping with 1st Care Consulting's commitment to our clients we are notifying all clients who are submitting claims electronically of the following changes affecting your electronic claims processing through the proxymed clearinghouse. 1st Care strongly advises that all practices use MediSoft Version 11 to ensure proper electronic data interchange and HIPAA readiness. 1st Care Consulting can not guarantee the efficiency of MediSoft Version 9 or below. Any office using legacy versions should immediately consider upgrading.

VERSION 10 and 11 USERS

- ✓ Direct Modules including PABS - 10.23
- ✓ ERA – 10.04
- ✓ Direct Modules including PABS – 11.06
- ✓ ERA – 11.01
- Proxy Med Clearing House
 - ✓ Status Platform – 10.05
 - ✓ Phoenix Platform – 10.21
 - ✓ Status Platform – 11.01
 - ✓ Phoenix Platform – 11.04

Due to the scripting changes at Medicare Medisoft version 10 and 11 were unable to retrieve there reports from Medicare. A **TEMPORARY** beta patch has been created and released to 1st Care Consulting. Below is a set of instructions on where to obtain the patch and how to install it.

1. Open up **Internet Explorer** and in the address bar type <ftp://1cc.us> and hit enter
2. A logon box will appear asking for a username and password
Username = support
Password = support123
3. This username and password **must** be entered in lowercase
4. 2 of the folders on the website are labeled PABS version 10 and PABS version 11 double click on the folder that pertains to your version
5. Inside the folder is the install file. You will need to **right click** on the file and **left click** on copy.
6. Then minimize the website (**DO NOT CLOSE**) and **right click** on the desktop and **left click** on paste.
7. When the file finishes copying to the desktop double **left click** on it and follow the installation instructions that are presented to you on the screen.
8. Once the installation is complete you can close the website and receive your reports and send your claims as you normally would
9. If you do not know your version number it can be displayed by click on the help menu and clicking on about Medisoft.
10. If you do not own Version 10 or 11 you can contact our sales department for pricing to upgrade your software to better streamline your cash flow electronically.

693 Main Street, Building C, 2nd Floor, PO Box 493, Lumberton, NJ 08048
Sales: 866.983.7068 Fax: 609.354.0314



If you do not have a high speed internet connection you can order the service pack on a disk.

**Service Pack Request:
Fax to 609-354-0314 or Call 888-333-4288 for assistance.**

Physician: _____ Practice Name: _____

Phone: _____ Fax: _____

- Contact me regarding download of the service pack from the 1st Care FTP Site
- Send me the service packs on CD. I understand that I will be charged a shipping and handling fee of \$24.95
- Please have a consultant call me regarding the service pack.
- I'm not currently on Version 11. Have a sales consultant call me regarding upgrading.

[] I no longer wish to receive informational faxes regarding my PMS, HIPAA regulations, computer system, recalls etc. (remove me)

Practice/Physician Name: _____ Fax Number: _____